

PATIENT HANDBOOK



EUROPEAN
INTERBALKAN
MEDICAL CENTER

Welcome to the European Interbalkan Medical Center

Since 2000, at the European Interbalkan Medical Center, we have been providing high-quality healthcare services every day, with respect and accountability. A dedicated team of healthcare professionals, physicians, nurses, allied health staff, and administrative personnel, work together with the primary goal of delivering excellent patient care and ensuring that your hospital stay is as safe and as comfortable as possible.

The **European Interbalkan Medical Center** is a member of the Athens Medical Group, the largest and only Greek private secondary healthcare group in Greece, with a long-standing commitment to innovation, medical excellence, and patient-centered care.

It has 396 hospital beds, complemented by 23 fully equipped operating rooms, 7 delivery rooms, and 41 beds in the Neonatal Intensive Care Unit (NICU) and Intensive Care Unit (ICU). With state-of-the-art diagnostic equipment, unique in most cases, and constant readiness, it effectively treats even the most serious and urgent cases, 24 hours a day, 365 days a year.

In addition to being a general hospital, the European Interbalkan Medical Center has a Pediatric Clinic, Obstetrics - Gynecology Clinic, as well as the "FIVI - Fertility & IVF Center," the new state-of-the-art and largest fertility - in vitro fertilization unit in Southeast Europe.

In 2024, it inaugurated the International Oncology Center, next to the European Interbalkan Medical Center, which is the first passive hospital building of its kind in Europe and the second in the world, certified by the Passive House Institute in Germany and the Hellenic Passive House Institute.

The continuous improvement of the quality of services provided, through the development of quality management systems, investment in innovative equipment and technology, and the staffing of highly trained, nursing, and administrative personnel have established the European Interbalkan Medical Center as one of the most modern and reliable healthcare institutions in the country.

The information in this guide will familiarize you with our Clinic's services and policies and answer any questions you may have during your stay. If you have any questions that are not answered in this guide, please do not hesitate to contact our staff.



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01 Useful phone numbers

Useful phone numbers

	If you are calling within the European Interbalkan Medical Center	If you are calling outside the European Interbalkan Medical Center
Call Center	9	2310 400000
Patient Accounting Department		2310 400941 - discharge
Patient Admissions Office		2310 400459-460
International Patient Center		2310 400944
Patient Services		2310 400679
Medical Records		2310 400945
Quality Department		2310 400249
Outpatient Department		2310 400464
Security		2310 400310
Cafeteria	3307	
Hairdresser	3314	2310 400314



- > To make an external call, press **"9"** and then dial the number you wish to reach.
- > The use of mobile phones is not permitted in areas where medical monitoring and life-support equipment are in operation.

Please read the posted notices and signs carefully and use your mobile phones only in the designated areas.



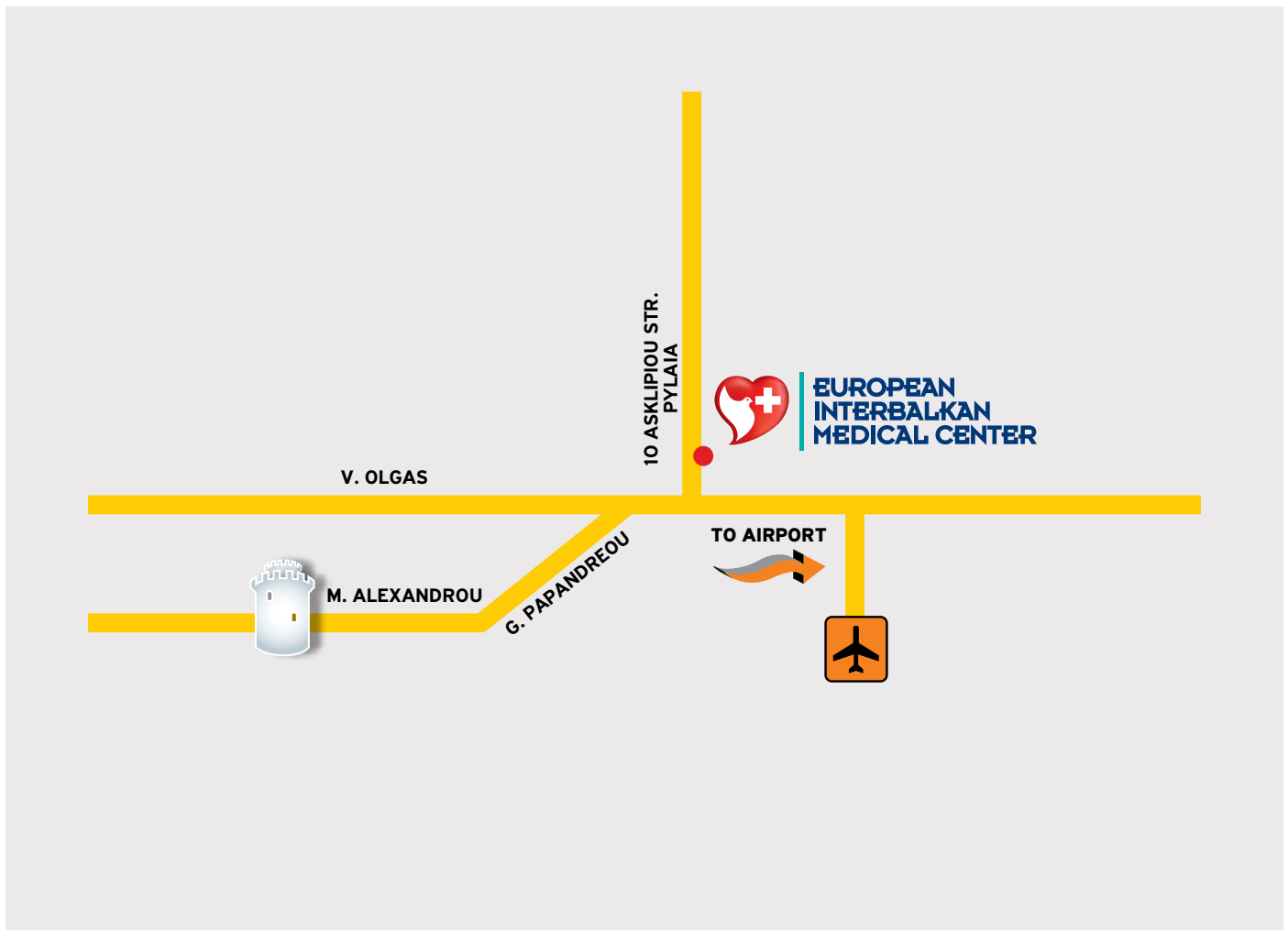
02 Access

Access

The European Interbalkan Medical Center is located at 10 Asklipiou Street in the Pylaia area.

Free parking is available 24 hours a day within the hospital grounds.

Additionally, right outside the premises there are bus stops (East Station) and a taxi rank for the convenience of visitors.



For more information about routes or access, please ask the Hospital Staff.



03 Before admission

Before admission



Preoperative check-up

If you are scheduled for surgery, your attending physician will inform you of the date of your preoperative checkup. At the same time, your physician will notify the Admissions Office*, where you will need to arrive on the appointed day and time to complete the required documentation and settle any matters related to your insurance coverage.

* Admissions Office

Level 0 (Regular Outpatient Clinics)

Monday to Friday	08:00 - 15:00
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Level -1

Monday to Saturday	15:00 - 18:00
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Sunday	12:00 - 18:00
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Once your preoperative check-up is completed, and if your surgery is not performed on the same day, your medical file will be forwarded to the Admissions Office, where it will be kept along with your test results until the day of your admission.

For Oncology Patients

At the ground floor of the International Oncology Center, the required blood tests are performed prior to the start of treatment, whenever needed.

Monday to Friday 07:00-15:00.

Medical history

On the day of your admission, it is important to bring with you any medical documents related to your hospitalization, especially those issued within the past month. This may include X-rays, medical reports, or test results.

Medication

It is equally important that, upon admission, you bring with you or be able to clearly state which medications you are taking, so that they can be taken into account in your care. This includes not only medicines prescribed by your physician, but also any over-the-counter medicines, such as painkillers or supplements, as well as homeopathic or herbal products. It is advisable to inform your physician of all products you have taken in the past three months, even if you have already discontinued them.

During your hospitalization, your attending physician will determine the medication regimen you will need. All medications will be administered exclusively by the nursing staff to ensure proper monitoring and your safety.

At the same time, it is very important to inform your physician and the nursing staff if you have any allergies to medications, foods, or materials such as latex. If you have ever experienced any allergic reaction in the past, even a mild one, be sure to mention it so that any potential risk can be prevented.

List of services provided

You can visit our website www.iatriko.gr to see a detailed list of all the services and medical tests we offer at the European Interbalkan Medical Center.

Departments*

Clinics

Units

* The hospital is supported by the Department of Physical Medicine to meet hospitalization needs.



04 Admission

Admission



Scheduled admission

Your scheduled admission will take place at the Patient Admissions Office, which has already been informed of your arrival by your attending physician.

Upon your arrival at the Admissions Office, please submit the required documents. The staff will guide you through the process and provide you with all the necessary information regarding your admission.

Please ensure you have the following with you:

- Your medical record
- The medications you take on a regular basis
- The results of your preoperative tests
- Your ID card
- Your Tax Identification Number (TIN)
- Your Social Security Number (SSN)
- Your Health Booklet
- Your Insurance card (for pediatric patients)
- Your Insurance Policy number, if you hold private insurance.

If you require a wheelchair, please contact the Reception Desk or a member of the Security staff.

Emergency admission

In case of emergency admission, please proceed to the Emergency Department (Level -1). Emergency admissions are carried out at the Admissions Office.

Please note that parking is not permitted in the Emergency Department entrance area, only patient drop-off and pick-up are allowed.

If you require a wheelchair, please contact the Emergency Department Reception or a member of the Security staff.

Agreements with Insurance Funds / Insurance Companies

The European Interbalkan Medical Center cooperates with all Private Insurance Companies, as well as with EOPYY, the Bank of Greece, the Hellenic Ministry of Mercantile Marine, and TYPET.

Your insurance company is solely responsible for providing accurate information regarding the coverage and benefits you are entitled to.

Insurance Liaison Offices operate at the European Interbalkan Medical Center (Mezzanine Level and Level 0), where you may address your inquiries depending on your insurance provider.

For more information, please contact us at:

commercial@iatriko.gr



Admission

Insurance coverage

You must first proceed to the Admissions Office to complete your admission. Once you know your room assignment, please visit your insurance company's liaison office to obtain the required coverage approval. For your convenience, please ensure that you have your ID card and your insurance policy number with you. It is also helpful to know the name of your insurance company and whether your policy is individual or group.

We recommend that you verify your coverage percentage prior to your admission.

Settlement of Financial Matters

On the day of your arrival at the Clinic, you will be requested to settle any charges not covered by your insurance. In certain cases, you may also be asked to provide a deposit upon admission, based on the estimated length of your hospitalization.

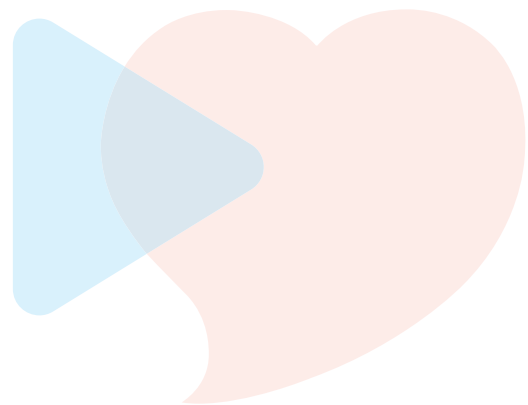
International Patient Center

The European Interbalkan Medical Center welcomes patients from all over the world, offering comprehensive support through its International Patient Center. The Center's team coordinates every stage of medical care for international patients, including appointment scheduling, providing information on medical services, and assisting with accommodation arrangements.

If you are insured with an international insurance provider, you may contact the Center for assistance with the necessary administrative procedures.

For more information, please call: **2310 400 944**

Email: International@interbalkan-hosp.gr





05 Hospitalization

Hospitalization



Your healthcare team

During your stay at the European Interbalkan Medical Center, you will be under the care of a specialized, multidisciplinary team of healthcare professionals who work closely together to provide you with the highest level of medical and nursing support.

This team includes:

- **Attending Physician:** Responsible for the overall coordination of your treatment and the monitoring of your clinical progress.
- **Specialist Physician:** A doctor specialized in the condition being treated, collaborating with the attending physician to design your treatment plan.
- **Nurse Supervisor:** Works closely with the medical team and ensures that your treatment plan is implemented accurately and consistently.
- **Nursing Staff:** Provide your daily care, administer your medications, and guide you regarding post-discharge care.
- **Clinical Pharmacist:** Monitors your medication regimen and collaborates with the team to ensure the safe and proper administration of all medications.

Depending on your needs, other qualified professionals may also be involved in your care, such as a Dietitian, who supports your nutritional needs through tailored dietary plans, as well as Paramedical staff, including physiotherapists and technologists.

All professionals of your healthcare team share a common goal: to ensure that you feel safe, well-informed, and thoroughly cared for at every stage of your hospitalization.

Patient Identification

Proper patient identification ensures the reliable verification of the patient for whom a service or treatment is intended, helping to prevent errors during hospitalization.

Patient identification is maintained throughout the stay through the use of an identification wristband, which must include full name, father's name, date of birth, admission date, and attending physician. This information must fully match the patient information sheet issued by the Admissions Office, as well as the printed barcode.

The patient's identity is always verified by checking the wristband before every nursing procedure, such as measuring vital signs, administering medications, performing venipuncture or blood sampling, collecting other clinical specimens for laboratory tests, administering blood transfusions, and preparing for surgery.

Hospital rooms

During your hospitalization, you will be accommodated in a modern and comfortable room, fully equipped to ensure your safety and support your healthcare needs.

On the bedside table, you will find your personal telephone, the control unit for your bed and television (which also functions as a headset to avoid disturbing other patients), as well as the nurse call button.

All rooms include a private bathroom intended exclusively for patient use.



Hospitalization

Please note the following:

- > If you need to adjust the room temperature or require a hairdryer, please do not hesitate to ask the ward staff.
- > To avoid any accidents, it is recommended that you wear shoes or slippers with non-slip soles.
- > For safety reasons, the use of electric blankets is not permitted.
- > Hospital beds are narrower and higher than beds at home, so please be careful when turning, getting in or out of bed, or lying down.
- > Do not move the bed's side rails or any other safety restraints without first contacting your nurse. These are in place solely for your protection and removing them may pose a risk of injury.
- > Patients are not permitted to leave the hospital floor except for purposes directly related to their medical care.
- > Please report immediately any malfunction of equipment or machinery.
- > Ask for assistance when getting out of bed, especially during nighttime hours.

Personal belongings

During your stay at the Clinic, we recommend that you bring only the essentials for your stay, such as pyjamas, slippers, and personal hygiene items. Avoid bringing valuables, large amounts of cash, jewelry, keys, or personal documents that are not related to your hospitalization. If you have something valuable with you, please inform the nurses so that Security can be notified.

You should be particularly careful with the electronic devices you carry with you, as the European Interbalkan Medical Center bears no responsibility for the loss or theft of personal items such as mobile phones, laptops, or other electronic devices.

For the safety of your personal belongings:

- When you are not using your glasses or hearing aid, keep them in the top drawer of your bedside table.
- Ask the nursing staff for specially marked boxes for small items such as dentures - you can take them with you when you are discharged. Always use the special box and keep it in the top drawer of your bedside table.
- We recommend keeping your clothing in a suitcase or in your room wardrobe.

For any security issues or information, you may contact the Hospital's Security Department.

Information about your stay

Cleaning

The hygiene of all areas of the Clinic is a priority for us. Our specialized team ensures that all areas are kept clean around the clock. The rooms and common areas are cleaned daily, while regular checks are carried out to ensure the highest hygiene standards for the safety of all patients.



Hospitalization

WI-FI

Free Wi-Fi access is available throughout the Clinic, for both patients and visitors.

Parking

The European Interbalkan Medical Center has free outdoor parking that operates 24/7, 365 days a year.

Nutrition

The Clinic's Nutrition Department ensures that your meals meet your nutritional needs and the medical instructions of your attending physician. Your diet is determined by your medical plan and the corresponding recommended meals, which are designed by the Clinic's dietitian.

If you are unable to eat due to an examination or treatment, the nurses will ensure that your meal is served again.

It is recommended that you consume your food immediately after delivery, as leaving the tray for a long time affects the temperature and quality of the food. Also, for hygiene reasons, reheating meals is not permitted.

If you are unable to eat, please inform the staff so that your meal can be replaced. Meals are provided on a daily basis to all inpatients.

The meal serving times are as follows:

Breakfast	08:00
Mid-morning snack	10:00
Lunch	13:00
Afternoon snack	16:00
Dinner	18:00

Visiting hours

At the European Interbalkan Medical Center, we believe that family and friends contribute significantly to the patient's treatment. For this reason, visiting hours are designed to ensure the safety, tranquillity, and smooth operation of patient care.

Peace and quiet are important factors in the speedy recovery of patients. For this reason, please inform your visitors to respect the need for quiet, especially if you are in a shared room and during rest hours.

Visiting hours

6:00 p.m. - 8:00 p.m.

During medical visits, nursing care, or when protective measures are being applied, relatives, companions, or visitors are not allowed in the room. In these cases, they can wait in the lounge on the floor where you are being treated.

Please ask your relatives to avoid visiting if they have symptoms of a cold or other contagious disease. For more information, please contact the nurses on the ward.

Intensive Care Unit

12:30 p.m. - 1:00 p.m. & 5:30 p.m. - 6:00 p.m.

Neonatal Intensive Care Unit

12:30 p.m. - 1:00 p.m. & 7:00 p.m. - 7:30 p.m.

If you wish, a family member or caregivers may stay with you throughout your hospitalization, provided that the Nursing Service has been informed in advance.

Hospitalization

Patient information - Special consents

Throughout your hospital stay, your attending physician will keep you informed about your progress, test results, and any necessary adjustments to your treatment plan.

If you so wish, you may designate your own representatives to attend the process of informing the patient. Please inform the attending physician in advance of the individuals you wish to have access to information regarding your hospitalization. Your active participation, and that of your loved ones, in planning and delivering your care is valuable and encouraged, as it significantly contributes to the effectiveness of your treatment and helps you feel safe and reassured.

Upon admission, after you have been informed by your attending physician, you will be asked to sign the General Consent Form. This form covers the basic medical procedures that may be performed during your hospital stay, such as taking your medical history, administering medication, and carrying out laboratory, imaging, or other diagnostic tests. In certain cases, you may also be asked to sign a separate consent form for specific medical procedures or specialized diagnostic tests.

Your consent is necessary and is a fundamental part of respecting your care and your rights as a patient.

Patient & Caregiver Training

At the European Interbalkan Medical Center, we recognize the importance of clear information and proper guidance, for both you and your loved ones.

For this reason, as part of your hospital stay, the healthcare professionals involved in your care will ensure you receive all the information you need in a clear, personalized way.

This training includes everything you need to understand and manage your condition, both during your hospital stay and after you are discharged.

In particular, it may include:

- Instructions for the safe use of medications.
- Use of medical devices or aids.
- Information on possible drug or food interactions.
- Nutritional instructions.
- Pain management.
- Basic rehabilitation techniques.





Hospitalization

Infection control

The European Interbalkan Medical Center implements a comprehensive Infection Control Program, in accordance with the guidelines of the Hospital Infection Control Committee and applicable national legislation.

All Clinic staff rigorously follow prevention protocols, prioritizing hand hygiene as the most effective way to prevent germ transmission and ensure the safety of patients and employees.

Please remember the following:

- Wash your hands frequently and use hand sanitizer. Remind your visitors to do the same.
- Especially after using the restroom, before eating, or after touching shared or potentially contaminated items.
If your hands are visibly soiled, wash them with soap and water for at least 15 seconds.

Refusal of treatment - cardiopulmonary resuscitation

You have the right to refuse or discontinue treatment after being fully informed by your treating physician of the consequences of your decision, the responsibilities you assume, and the available alternatives.

If you do not consent to a medical procedure, your physician will not proceed without first discussing the procedure with you and explaining the associated risks.

Additionally, you may choose to decline cardiopulmonary resuscitation (CPR), provided that this decision is made in accordance with applicable legislation and after you have been fully informed about the consequences and available alternative forms of care.

Patient satisfaction

On the day of your discharge, you will be asked to complete the "Your Opinion Matters" form. Please take a few moments to complete it, as your comments and suggestions help us continuously improve the quality of our services.

At the Athens Medical Group, we place great value on recognizing the work of our people. If a member of our staff made your stay more comfortable or pleasant, we would be grateful if you mentioned them in the form so that we can acknowledge their contribution and thank them accordingly.

All completed forms are submitted to the Hospital Administration through the Quality Department, as part of the established process for managing feedback from patients and their family members or caregivers.

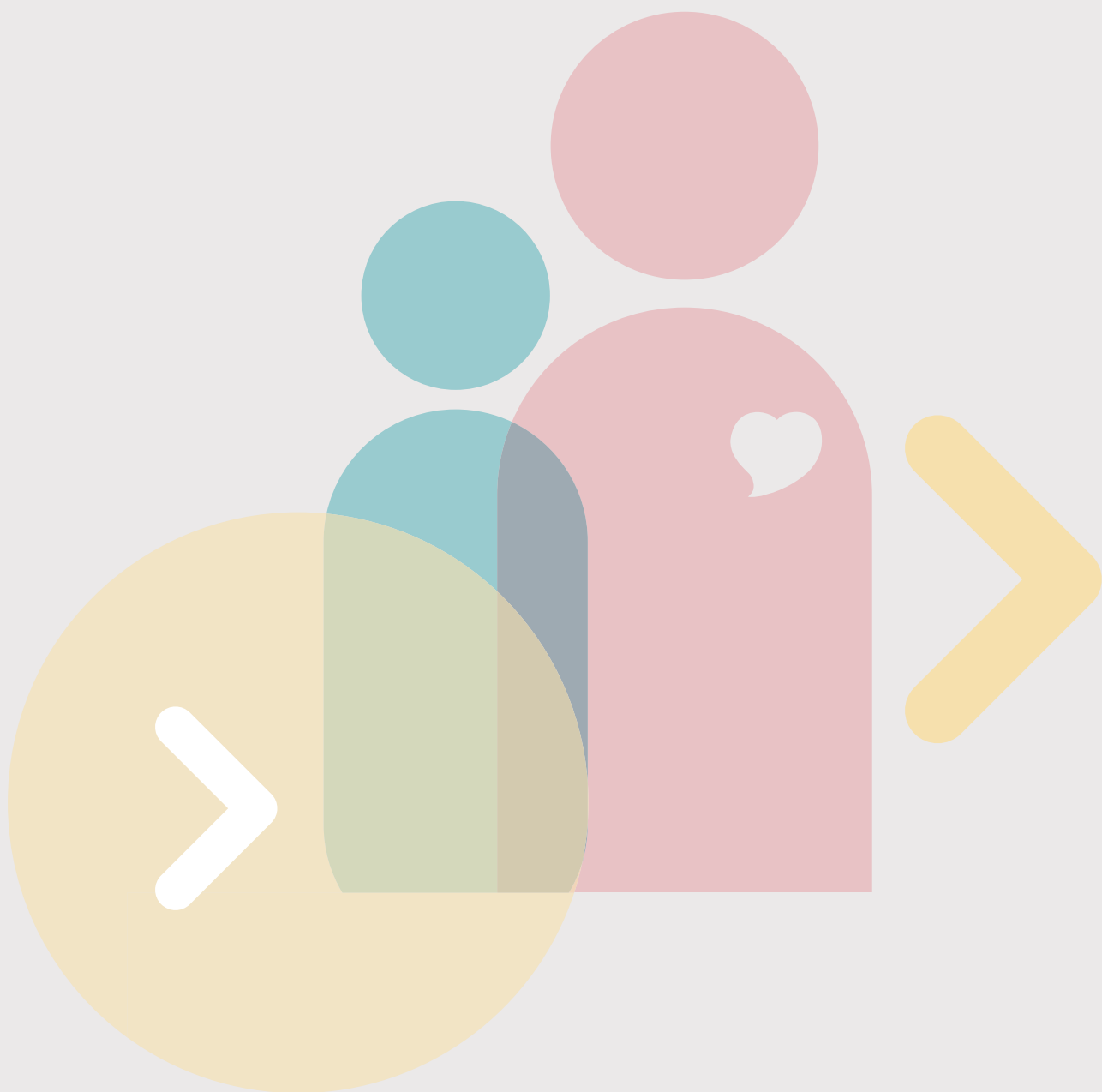
If any of your concerns have not been adequately addressed, or if you would prefer to speak with someone not directly involved in your care, you may contact the Quality Management Department.

Telephone:

2310 400249

(Monday - Friday, 08:00 to 17:00)

qual-edu@iatriko.gr



06 Discharge

Discharge



Your Discharge from the European Interbalkan Medical Center

The date of your discharge from European Interbalkan Medical Center will be determined by your attending physician, who will inform the nursing staff and provide you with the necessary instructions for your recovery.

Discharges are scheduled by 11:00 a.m., unless your attending physician determines for medical reasons that your stay should be extended.

On that day, you or your caregiver will be asked to visit the Patient Accounts Department to settle any outstanding charges and collect your discharge documents.

If no family member or friend is available to help with your transportation, the clinic staff can arrange a taxi for you.

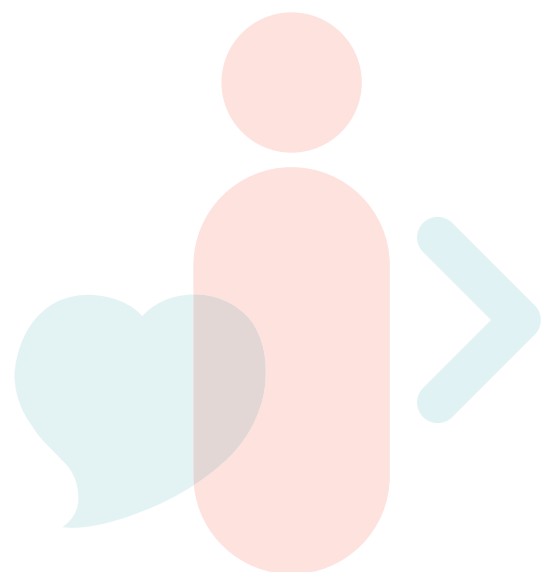
If your physician considers ambulance transport necessary, you may contact the Head Nurse of your ward to arrange your transfer through the Hospital's ambulance service.

Make sure you understand

Before your discharge, your attending physician will provide you with clear instructions on what you can do and what you should avoid in the period ahead. They will also advise you on the medications you need to take and schedule your follow-up appointment.

Please take the time to listen carefully to these instructions, and do not hesitate to ask any questions you may have.

It is important that you leave the Hospital feeling confident and fully informed.





Discharge

Settlement of outstanding financial issues

On the day of discharge, the Patient Accounting Department will notify you to settle your account and collect your discharge papers. Payment can be made in cash (up to €500), by bank transfer, by check, or by any credit or debit card.

If you are insured through a fund or insurance provider that does not have a direct partnership with the Hospital, a designated staff member will collect the required documentation and guide you through the next steps.

Hospital charges are settled on the day of discharge, before you collect your discharge papers. If you are discharged on a Sunday or a public holiday, the financial settlement will be completed on the next business day.

The Patient Accounts Department is open during the following hours:

> Monday to Friday **08:00 - 17:00**

> Saturday **07:00 - 15:00**

For more information regarding medical service charges, you may contact the Patient Accounts Department via phone at **2310 400941**.

Medical Record - Copy of Record

After your discharge, you can get a copy of your medical file and the diagnostic tests done during your stay.

The documents are provided upon submission of a signed request by the patient or their legal representative, along with the necessary supporting documents, as applicable (e.g., family status certificate for minors, court decision for a legal guardian, authorization for a third party or lawyer).

The application can be submitted in the following ways:

- In person at the Medical Records Department
- Electronically, via a sworn statement from www.gov.gr and sent to the email address arxeio.imc@iatriko.gr
- Through KEP or the Municipality you can then email it to addressarxeio.imc@iatriko.gr. You may choose to collect the documents at the pickup point of your preference.

For any questions, the staff of the Medical Records Department is at your disposal.

T 2310 400945 daily from **08:00** to **16:00**.



07 Patient Rights & Responsibilities

Patient Rights & Responsibilities



The fundamental rights of patients are defined according to the current legislative and regulatory framework as follows:

1. Right of Access:

Equal access to healthcare services without discrimination (regardless of race, color, national or ethnic origin, ancestry, religious or other beliefs, disability or chronic illness, age, family or social status, sexual orientation, gender identity or characteristics, and irrespective of the nature of the illness or health condition).

2. Right to Prevention:

Disease prevention, early diagnosis and care.

3. Right to Information:

To receive complete, clear, and understandable information about their health status, diagnostic and therapeutic procedures, available alternatives, and associated risks.

4. Right to Consent:

The freedom to give or refuse informed consent for any medical procedure or treatment.

5. Right of Free Choice:

To choose their physician, healthcare facility, and treatments, in accordance with applicable legislation.

Right to Privacy and Respect for Religious and Ideological Beliefs:

Full protection of privacy, medical confidentiality, and personal data, and respect for religious and ideological freedom, provided the safety of the patient and others is ensured.

6. Right to Quality and Safe Health Services:

To receive healthcare services in accordance with evidence-based medical practices and established quality and safety standards.

7. Right to Innovation:

Access to innovative diagnostic and treatment methods when available and safe.

8. Right to Avoid Unnecessary Suffering and Pain:

Respect for the patient's time, access to palliative care, and minimization of physical and psychological distress.

9. Right to Personalized Treatment and Participation in Care:

Tailoring care to the patient's specific needs, circumstances, and preferences including the active participation of the patient's relatives/family in the care process.

10. Right to Complain and Redress:

To submit complaints or appeals and receive a response within a specified timeframe, as well as the right to redress in the event of a proven medical error or omission.



Patient Rights & Responsibilities

Responsibilities of the European Interbalkan Medical Center

1. To inform patients upon admission about their rights and responsibilities (in writing, verbally, or with appropriate aids).
2. To train all staff to recognize, respect, and protect patients' rights.
3. To ensure processes for information, consent, and confidentiality, as required by law and regulations.
4. Special procedures for vulnerable groups (minors, persons with disabilities, the elderly, patients with mental health disorders, foreign nationals, minorities, etc.).
5. To manage and record complaints or appeals with objectivity and confidentiality, within the prescribed timeframes.
6. To regularly review this policy and update it in accordance with applicable legislation and international standards.

This Policy, together with the Quality Policy and the documented processes of the Quality Management System, is available on the official website and via QR codes displayed at selected locations across the Group's hospitals and clinics.

Patient Responsibilities

- If you have authorized a third party to act on your behalf in matters related to your care, the relevant authorization document must be submitted to the Hospital or to your attending physician.
 - You are required to provide complete and accurate information regarding your health, including your medical history, current health condition, previous illnesses, prior hospitalizations in a hospital or clinic, medications you are taking, vitamins, herbal products, and any other information relevant to your health, as well as any risks you may have identified.
 - You have a responsibility to ask questions when you do not fully understand the information or medical instructions. If you feel that you cannot follow/implement your treatment plan, you should inform your doctor.
 - You are expected to actively participate in pain management, when applicable, and to inform your doctors and nurses about the effectiveness of your treatment. It is advisable to leave valuable items at home and bring only the essentials for your stay at the Clinic.
 - You should treat the Hospital's staff, other patients, and visitors with courtesy and respect, and be mindful of noise levels, personal space, and the number of visitors you receive
 - You are expected to provide complete and accurate information about your insurance coverage and to settle any financial obligations in a timely manner.
 - You are expected to attend your appointments and to inform your physician or the nursing staff if you are unable to do so.
- You must provide complete and accurate information, including your full name, address, contact telephone numbers, date of birth, social security number, insurance provider, and occupation, when required.



Patient Rights & Responsibilities

Privacy Policy

The European Interbalkan Medical Center strictly complies with all applicable laws and with the General Data Protection Regulation (GDPR - EU 2016/679), fully ensuring the privacy and confidentiality of your personal data.

To this end, we apply specific policies, the Privacy Policy, the Personal Data Protection Policy, and the Information Security Policy, which clearly and transparently explain how your data is collected, used, and protected in the delivery of high-quality healthcare services.

Your personal data are stored securely in European Interbalkan Medical Center's records for as long as required by law and are used solely to support your care and respond to your requests.

Patient data protection

Read our Personal Data Protection Policy, as applied by the European Interbalkan Medical Center, [here](#).

Quality and Environment Policy

Read [here](#) the Quality Policy and [here](#) the Environmental Policy that we apply at the European Interbalkan Medical Center.





08 General Information

General Information



No smoking policy

To protect patients, visitors, and staff, smoking and vaping are strictly prohibited in all areas of the Hospital, in accordance with Article 16 of Law 4633/2019 (Government Gazette A' 161/16.10.2019).

Internet Access

For Internet and email access, you can use the European Interbalkan Medical Center's wireless Wi-Fi connection.

Cafeteria

Flocafe is located on the ground floor of the atrium of the European Interbalkan Medical Center and serves only visitors and caregivers, as patients are not allowed to enter.

Daily from **6:00 a.m.** to **11:00 p.m.**

Hairdresser

There is a hairdresser on the mezzanine floor of the hospital, which offers services on site and in the hospital rooms.

Monday to Friday, **09:00 - 17:00**

Tel.: (+30) 2310400314 (ext.): 3314

ATM

There are ATMs of the National Bank and Piraeus Bank inside the Clinic.

Chapel

Outside the main building of the European Interbalkan Medical Center is the Holy Chapel of St. George.

Accessibility for persons with disabilities

The Hospital provides an access ramp at the entrance for easier access, as well as wheelchairs for patients who require them.

In addition, there are toilets for people with disabilities available on Level -1 next to the Emergency Department, on Level 0 next to the Regular Outpatient Clinics, and at the International Oncology Center in all departments on all floors.

For any additional assistance or help, please contact our call center at 2310 400 000.

Our staff is always at your disposal.

For more information about the European Interbalkan Medical Center, its staff, and its services, please visit our website

www.iatriko.gr | www.athensmedicalgroup.com



**EUROPEAN
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